# Community Marketing, Inc.



Thomas Roth, President Community Marketing, Inc. September 7, 2007





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### **Co-Op Marketing Plan 08:**

# Thank you.

Many partners joined together to make Gay Days & Nights Las Vegas 2007 a success. We all agree that <u>it could not have even been possible</u> without the Ace level partnership of Cirque du Soleil.









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### **Co-Op Marketing Plan 08:**

### **Today's Agenda**

### Summary of 2004 Gay Market Research for LVCVA

- Online Survey
- Focus Groups
- Recommendations
- "Gay Days & Nights Las Vegas" Concept
- 2007 Project Overview
- Visitor Profile Study from 2007 Event
- Marketing plan and co-op budget
- Brainstorming for 2008 Activities



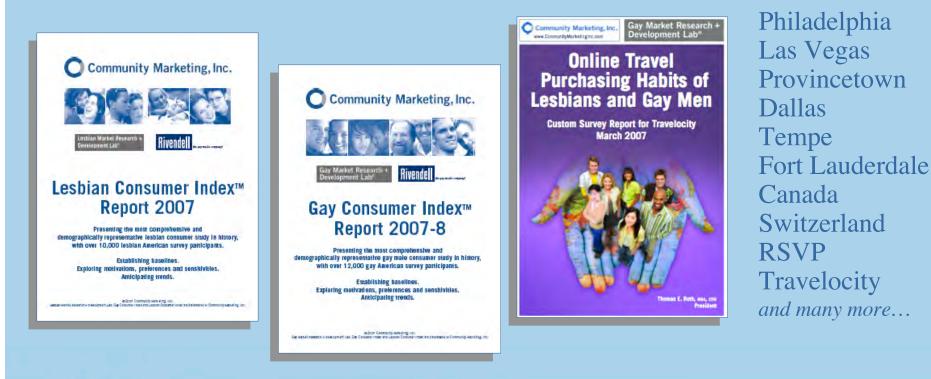
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### **Co-Op Marketing Plan 08:**

### **CMI Gay Market Research + Development Lab**®

### **Surveys • Focus Groups • Strategic Planning** Marketing Plan Development, Implementation and Management Since 1992





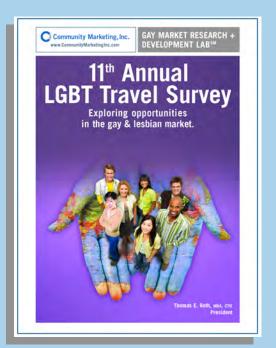


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### **Introducing "Michael"**



- Based on the survey, we have created our "average" gay travel consumer
- We call him "Michael," the most common name among survey participants.

Michael ...

Is 45 years old

Lives with his partner ("David," the second most common name) for average of 8 years

Has no children

Household income of US \$110,000

Takes 3 vacations per year, plus two trips to see family/friends and one business trip.

Spent US \$6,000+ on travel in past year.

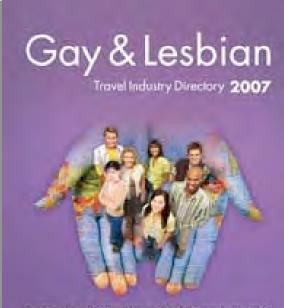




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### Print Media: Travel Trade



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A Fullment of Community Marketing, Inc.

### CMI's Annual Gay & Lesbian Travel Industry Directory

### Reach Gay and Gay-Friendly

- Travel Agents
- Tour Operators
- Meeting Planners
- Journalists





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### Education & Networking



Community Marketing's 8<sup>th</sup> INTERNATIONAL CONFERENCE on GAY & LESBIAN TOURISM

> Fort Lauderdale - St. Regis Resort December 2-5, 2007

Community Marketing's 8th International Conference on Gay & Lesbian Tourism

Dec 2-5, 2007 St. Regis Hotel Fort Lauderdale, FL

Premiere meeting of industry leaders

### Custom, on-site workshops also available





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### Join the LGBT Travel Industry's Membership Organization



GLTA	International Gay and Les About Us NewsLetter Calendar		1000	
Quick Search	Search Results There	are 12 listings found.		
Search through our many IGLTA businesses from around the	Click on the Company Name to see more details.			
world!	Company	Business Type	Clientele	
Choose One		Australia		
Gol	Rainbow Travel EXPO Gold Coast Mail Centre, QLD - Australia 61-7-5592-4266	Event Planner	Exclusively G/L	
		Belgium		
Gearch By City	Red & Blue / Independent Concerts Antwerp, - Belgium 32-49-510-4996	Event Planner	Exclusively G/L	
earch By State/Province		Canada		
Go! state abbreviations	Robert Bell Toronto, ONT - Canada	Event Planner	Exclusively G/L	
earch By Country	647-280-1407			
	France			
~	Rainbow Attitude Paris, - France 33-1-44-76-95-37	Event Planner	Straight Friendly	
Become an	a second s	Italy		
IGLTA Member Todav and receive	SIT Events In & Out Rome, RM - Italy 29.06.6912310	Event Planner	Gay Friendly	





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#### **Co-Op Marketing Plan 08:**

### Las Vegas Gay Market Research Part 1: National Survey





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### **CMI's LGBT Travel Profile**

### **C** Top destinations vary, depending on demographic

Gay & lesbian A	American destination	ranking based	on visits in the	past year
-----------------	----------------------	---------------	------------------	-----------

Top 7 US leisure destinations	Top 7 US business	Top 7 international	Top 7 Canadian cities	Top 7 European cities
New York City	New York City	Canada	Vancouver	London
Las Vegas	Los Angeles	Mexico	Montréal	Paris
San Francisco	Washington DC	United Kingdom	Toronto	Rome
Los Angeles-West Hollywood	Chicago	France	Victoria	Amsterdam
Palm Springs	San Francisco	Italy	Québec City	Barcelona
Fort Lauderdale	Phoenix	Germany	Whistler	Florence
Chicago	San Diego/Dallas (tie)	Netherlands	Calgary/Halifax (tie)	Venice/Berlin (tie)



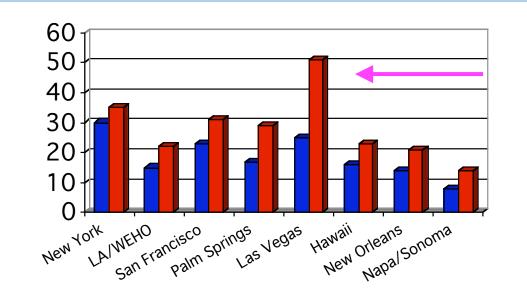


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### Las Vegas Cross-Tab

### **Future Planning: USA**



50% of respondents who vacationed in Las Vegas in the past year plan to return to Las Vegas in the next year. The strong parallel between Las Vegas and Palm Springs shows that desert destinations are attractive to gay and lesbian vacationers, and this should be considered in positioning.

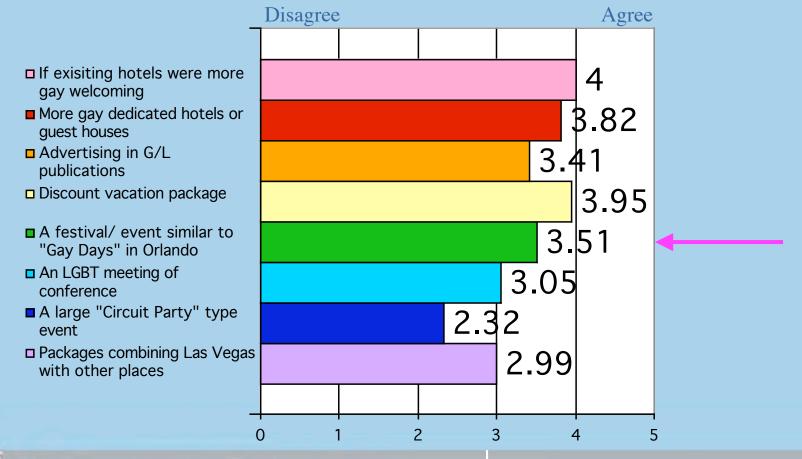




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# Would influence you to travel to Las Vegas







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### **Co-Op Marketing Plan 08:**

### Las Vegas Gay Market Research Part 2: Focus Groups





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### **Focus Groups**

Gay and lesbian Las Vegas focus groups were held in San Francisco, Los Angeles and New York City.

Three sessions took place in each city.







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# **Key Focus Group Insights**

### Las Vegas' gay appeal

- a) Las Vegas is a gay-popular vacation destination, but clearly not for the same reasons as most other gay-popular destinations. Most other gay destinations have the advantage of a "gay infrastructure" of bars, clubs, bookstores, accommodations, etc. and/or a gay neighborhood. Las Vegas is the largest US city without a distinct gay community.
- b) The local "gay scene" was not of interest to many. However, Las Vegas offers world-class gaming and entertainment, an exciting built environment and nearby recreational activities like no other destination, and that is enough of a draw if communicated properly to gay travelers.
- c) Gays and lesbians have many of the same mainstream interests that bring others to Las Vegas, but they also seek gay community, particularly if considering a longer stay.
- d) Beyond attracting LGBT meetings, explore the formation of a gay cultural festival such as "Gay Days Las Vegas"





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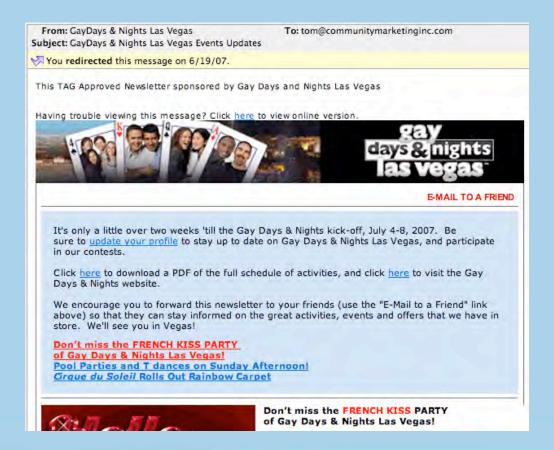






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#### **Gays Days and Nights Las Vegas**

July 4th - 8th, 2007

Gay Days Las Vegas is coming! Vegasonesource.com is proud to participate in Gay Days & Nights Las Vegas July 2007 This is a DO NOT MISS EVENT! Come and have an awesome time in Sin City during Gay Days & Nights Las Vegas

#### SPECIAL EVENT NEWS:

Vegasonesource.com in conjunction with Las Vegas Wedding Connections is making plans for a mass Las Vegas gay and lesbian wedding event to take place during Gay Days and Nights Las Vegas, July 4th - 8th, 2007. If you would be interested in taking part in this first of it's kind event for Las Vegas gay weddings, please email us your interests and we will let you know the costs and information as soon as it's available. Sign up for the Las Vegas Gay Days and Nights Wedding Event here.

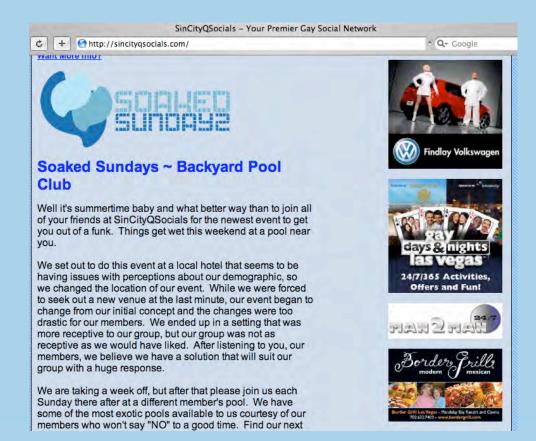






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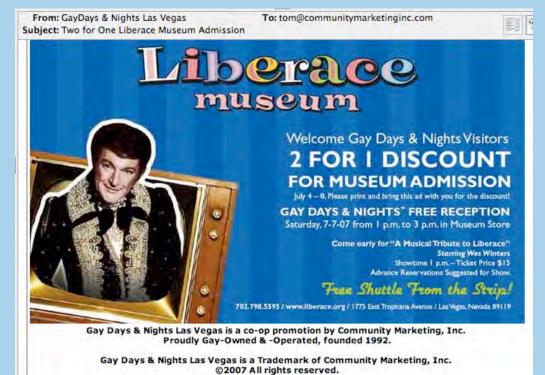






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Gay Days & Nights Las Vegas is co-sponsored by here!, Instinct, Curve, QVegas, Envy Man and gaylasvegas.com.





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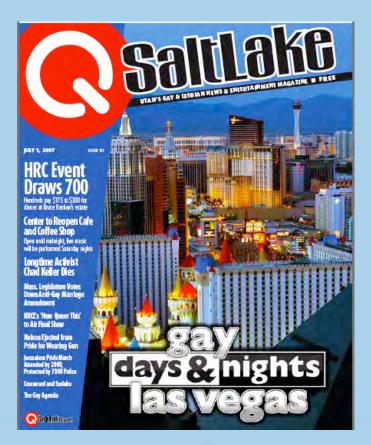






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#### **Co-Op Marketing Plan 08:**

FREE desktop delivery of local business news.



June 29 - July 5

IN BUSINESS

Gay Days: July 7 isn't just for couples getting married and gamblers hoping for that little extra burst of luck in Las Vegas.

It's also the centerpiece of Gay Days and Nights Las Vegas, a campaign by gay-friendly businesses to embrace the LGBT (that's Lesbian, Gay, Bisexual, Transgender) market.

Activities run July 4-8 with special meet-and-greet events planned by the various Cirque du Soleil casts. Organizers say Cirque shows are one of the top reasons gay travelers come to Las Vegas.

Special events are planned July 4 at Treasure Island's "Mystere" show, July 5 at Bellagio's "O," July 6 at New York-New York's "Zumanity," July 7 at MGM Grand's "Ka" and July 8 at The Mirage's "Love."

Additional information is available at www.gaydaysandnights.com.





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### **Co-Op Marketing Plan 08:**

# Gay Days & Nights 2007

### July 3-8 Event Visitor Profile Study N=316





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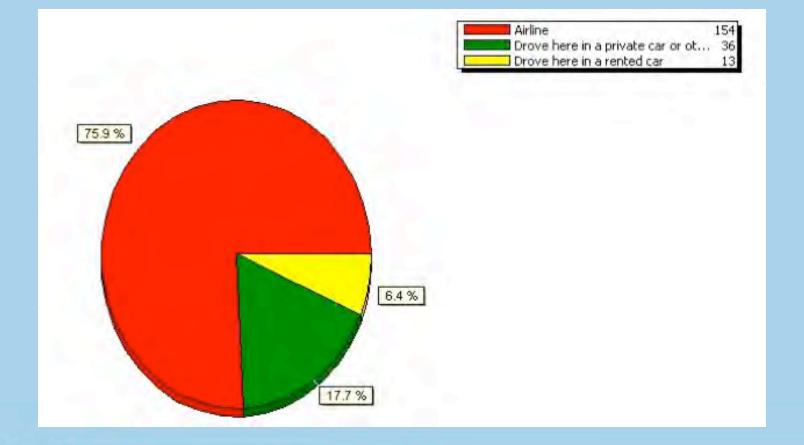
### **Gay Days & Nights 2007: Visitor Profile Study**

State	# of Respondents
Nevada	86
California	58
Florida	24
New York	15
Texas	15
Oregon	7
Arizona	6
New Jersey	6
Massachusetts	6
Utah	5
Washington	5
Minnesota	5

69% (217) of respondents traveled to Las Vegas specifically to attend Gay Days & Nights Las Vegas.



# How did you get to Las Vegas?



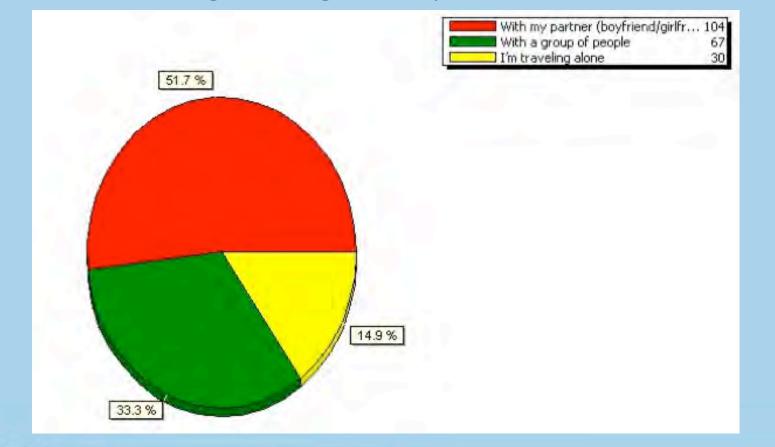




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# Who is visiting Las Vegas with you?



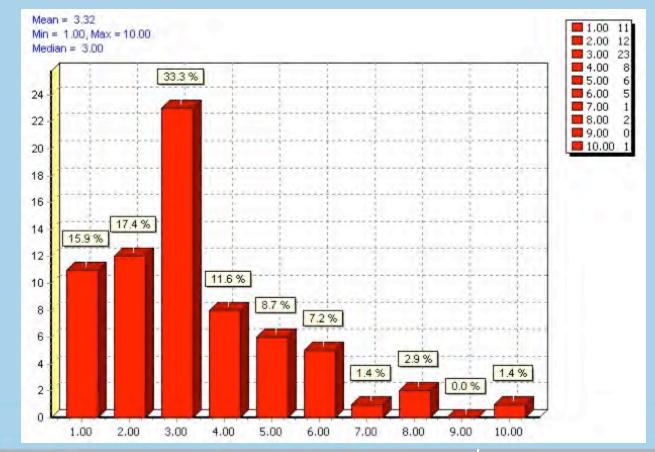




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### *How many in your group?*



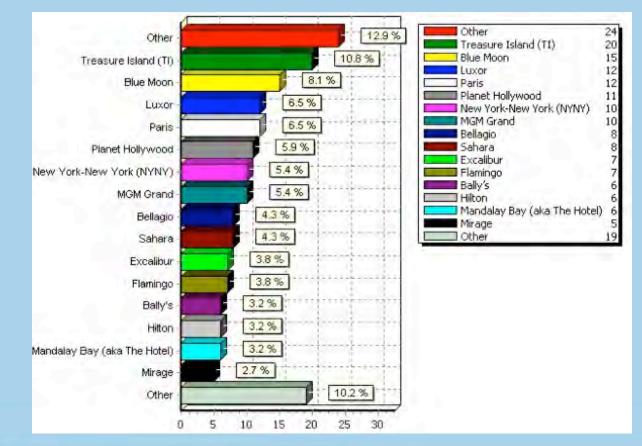




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# 91.3% stayed in a hotel. Which hotel?



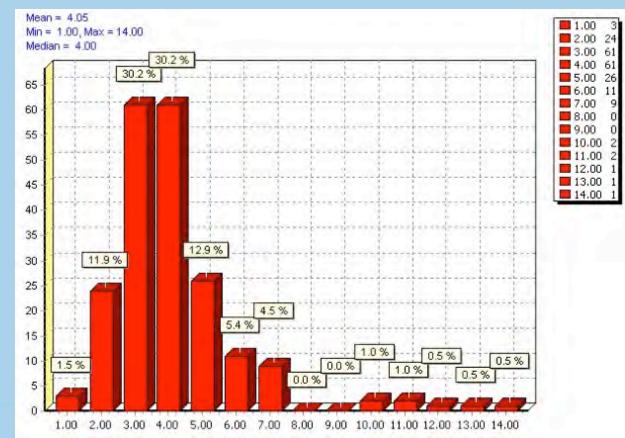




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# How many nights did you stay?



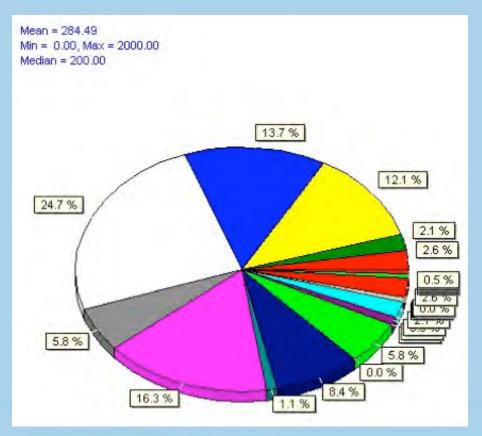




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Spending per person/per day:







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# Additional highlights from the study:

- 1. The median visitor had been to Las Vegas three times in the last five years, not counting this trip.
- 21% of visitors reported that this visit was their first trip to Las Vegas.
- 3. 27% had been there more than five times previously in the last five years.
- 4. About half of visitors (48%) said that the Gay Days & Nights Las Vegas promotion favorably influenced their decision to come to Las Vegas (the balance having already made plans before joining into Gay Days & Nights activities).

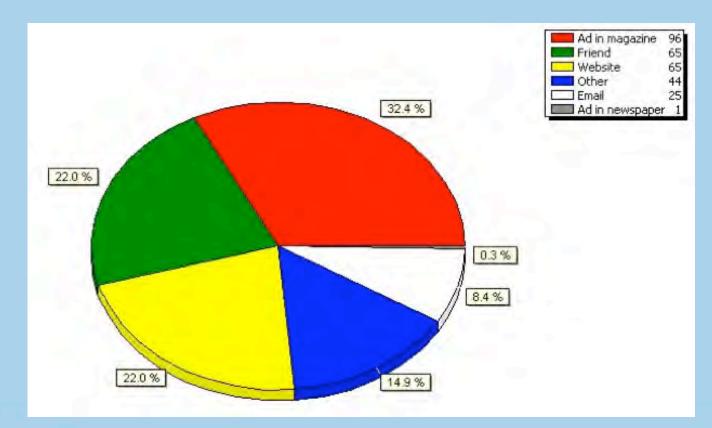




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# How did you first hear about Gay Days & Nights?



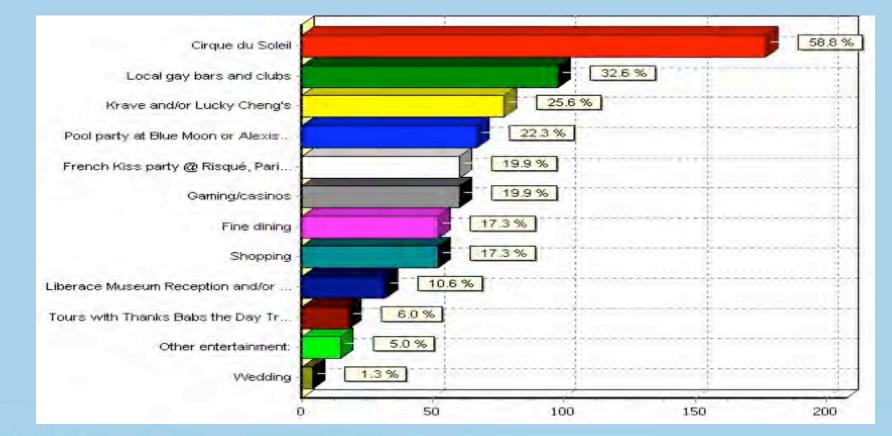




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# In which Gay Days & Nights activities did you participate?





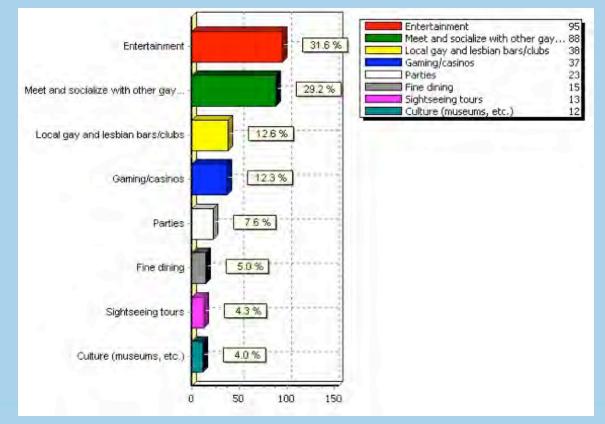


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What was the main reason you came to Gay Days & Nights

Las Vegas?

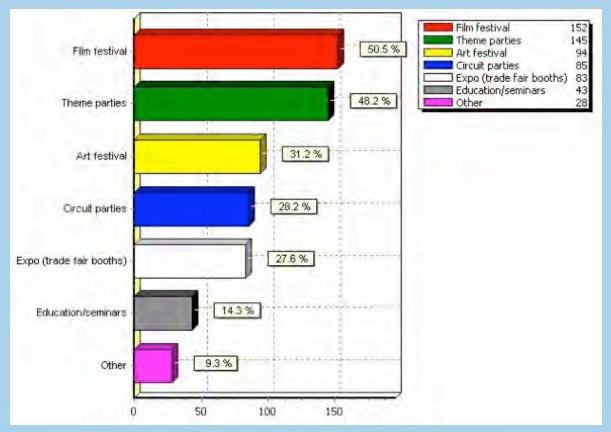




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Which events should be added for Gay Days & Nights 2008?







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When should Gay Days & Nights 2008 be held?

- Even though extreme heat records were set during the 2007 event, 46% of respondents indicated they prefer to keep Gay Days & Nights on a time period spanning the July 4<sup>th</sup> holiday.
- 2. 26% suggested it be moved to Autumn, the second most popular response.

Verdict: keep it as-is.





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#### **Co-Op Marketing Plan 08:**



- Dates: July 3-6, 2008 (and straddling the long Independence Day weekend thereafter).
- Format: Co-op marketing plan to include hotel, casino, entertainment and attraction partners.
- **Goals:** 
  - 1. Exposure for Las Vegas as a welcoming, exciting and diverse international gay destination
  - 2. Bring business to Las Vegas in otherwise relatively slow season
  - 3. Share marketing investment in "co-op marketing plan" format to gain maximum exposure for each partner
  - 4. Fundraising and exposure for LV community non-profits



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#### **Co-Op Marketing Plan 08:**





# Activities under consideration include (but are not limited to) the following:

- **Cirque du Soleil special events**
- **City Center Art First Friday**
- Singles mixer/social
- Pool parties for men and women
- Local and regional day trips, plus pre/post options
- **C** Fashion Show
- Gay Casino Nights: Rotates between 4 partner casinos; lessons available; fundraising opportunity
- **Pastry Chef for a Day (bake your own brunch): JJ's Boulangerie, Paris**
- **S** Brunch Around (select from participating restaurants; tables for 10, open seating)
- **Dine Around (select from participating restaurants; tables for 10, open seating)**
- **Gay Day at the Beach (beach activities, games, etc)**
- **Gay Night at the Beach (e.g. live concert at Lake Las Vegas)**
- Gay Day at the Mall (e.g. Fashion Show Mall; participating shops donate to designated charity with purchase)





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#### **Co-Op Marketing Plan 08:**

# **The Marketing Plan**

# Six-month marketing plan Jan-June 08 includes

Dedicated website

gay days<mark>&</mark>nights

las vegas

- Regional, national and international internet marketing (banners, links and email broadcasts)
- Search optimization
- Direct mail and/or magazine
- Major gay publication print ads
- Regional gay newspaper print ads
- Press trips
- Tour/travel packaging (Travelocity, Mark, etc.)
- **Trade shows**
- Outreach to organizations (to bring meetings)
- **Pride events, etc.**
- **C** Affiliation with Gay Days Anaheim, etc.





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#### **Co-Op Marketing Plan 08:**

#### gay days&nights las vegas

# **The Marketing Plan**

# Six-month marketing plan funding

- Levels of Partnership correspond with level of related exposure in the campaign:
  - \$12k Jack Partner Level
  - \$24k Queen Partner Level
  - \$48k King Partner Level
  - **\$75k Ace Presenting Partner Level**
  - "Wild Card" Level benefits local non-profit organizations
- Goal for 2008 campaign is \$300,000 co-op budget.
- Periodic reporting and update meetings





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# THANK YOU

# **Thomas Roth** Community Marketing, Inc.

Research, development, communications and marketing strategies Serving the tourism and hospitality industries since 1992

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